



Red River Authority of Texas

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BOIL WATER NOTICE

RRA Box Water System, PWS # TX 2440006

September 3, 2026

Due to water outages from our system water supplier, the Texas Commission on Environmental Quality has required the RRA Box Water System, PWS # TX 2440006, a Red River Authority of Texas public water system, to notify all customers to boil their water prior to consumption (e.g., washing hands or face, brushing teeth, drinking, etc). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions).

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the Red River Authority of Texas public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses).

If you have questions concerning this matter, you may contact Mr. Bryan Schaffner, Assistant General Manager, at 940-723-8697. Additional information may be found at the Red River Authority of Texas website at www.rra.texas.gov.

Sincerely,

Red River Authority of Texas

Jared York
Administration Assistant